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Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I currently have the best option for me in my service . I choose competitive because its the best financial deal for someone like me in a fixed income.

There is NEVER a delay in customer service. The technical quality of staff in both the service and support functions is crucial.

A community based provider is credential for recovery from critical events such as the recent Sonoma County fires and the long aftermath.

I previously had DSL service. I was never happy with bundled service ... the frequent and UNCOMMUNICATED price hikes.

The communication from my current provider SONIC is clear and timely and never troublesome - they dont try to sell me in anything .., their business model is high quality technical work and excellent service. They are essential to my access to these critical infrastructures.

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